Gateway to Visteon

G2V User’s Guide v8.1.R8

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Contents

[Special Note Regarding the Use of non-Visteon Corporation Assets 4](#_Toc412117356)

[Special Notice for Cellular Hotspot, Wireless Card and Dial-Up Internet Users 4](#_Toc412117357)

[System Requirements 5](#_Toc412117358)

[Starting a G2V Session – Windows Vista Users 6](#_Toc412117359)

[Installing Network Connect – Windows Vista 11](#_Toc412117360)

[Starting a G2V Session – Windows 7 Users 14](#_Toc412117361)

[Installing Network Connect – Windows 7 19](#_Toc412117362)

[Starting a G2V Session – Windows 8 Users 22](#_Toc412117363)

[Installing Network Connect – Windows 8 29](#_Toc412117364)

Starting a G2V Session – Windows 10 Users 33

Installing Network Connect – Windows 10 40

# Special Note Regarding the Use of non-Visteon Corporation Assets

If you are using a computer to which you do not have either Administrator rights or permissions to install software on, such as one issued by your employer (other than Visteon Corporation), you may require the assistance of your organization’s IT support services to install the necessary software.

# Special Notice for Cellular Hotspot, Wireless Card and Dial-Up Internet Users

Some cellular and dial-up internet providers (such as Netscape, NetZero and PeoplePC) use compression to increase the speed of the connection. These ‘web accelerator’ features are not compatible with some features within G2V. G2V has its own built-in acceleration, so there is no difference in speed with or without your ISP’s web accelerator turned on.

Please consult your ISP’s documentation or on-line help for instructions on how to disable the compression or web accelerator.

# System Requirements

**Operating system:**

* Windows Vista (SP2)
* Windows 7 (SP1)
* Windows 8.1
* Windows 10

**Web Browser:**

* Internet Explorer 8 (Visteon Global Client only)
* Internet Explorer 10
* Internet Explorer 11

**Internet Access:**

* Broadband, Cellular Data, Dial-Up

**Anti-Virus Software:**

Supported anti-virus software:

* McAfee VirusScan Enterprise
* McAfee VirusScan
* Symantec Endpoint Protection
* Norton AntiVirus
* Trend Micro OfficeScan
* Trend Micro Titanium

Compatible anti-virus software and a complete list of supported versions can be found on the G2V sign-in page using link ‘G2V AV Guide V3.1.0’. Please note that the list of software versions are not minimum versions, only the exact versions listed will work with G2V and upgrading to an unsupported version may prevent you from accessing all functions.

**Hardware:**

* Personal Computer
* Laptop
* Windows 8 Tablet (Windows 8 RT is not supported)

# Starting a G2V Session – Windows Vista Users

G2V has been designed to provide remote users access to authorized resources on a private network, over a secure connection. To establish a secure connection, you must first log on to the G2V website. The URLs to connect to G2V are as follows:

**North America –** [**https://g2v.visteon.com**](https://g2v.visteon.com)

**EMEA –** [**https://g2v.eu.visteon.com**](https://g2v.eu.visteon.com)

|  |  |
| --- | --- |
|  | * Enter the URL of the G2V website as listed above * The login page will display * Enter your CDSID (only your CDSID, do not enter domain information) * Enter your Password * Select **myVisteon Portal** from the Go To list.   Click the **Sign In** button |
|  | * If you have entered an incorrect username or password, you will receive an error message * The login page will display all error messages at the bottom of the screen |
|  | * You will see a prompt at the bottom of the screen asking for your permission to install the add-on “JuniperSetupClient.cab“ * Click on the **Install** button to proceed |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Continue** button |
|  | * The Security Warning box will appear, click the “**Install**” button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Continue** button |
|  | * The Setup Control – Warning dialog box will appear * Selecting Always will prevent the dialog box from appearing every time you log on * Selecting Yes will allow Host Checker to proceed, but the box will appear on your next login * Selecting No will prevent Host Checker from completing and will limit your access |
|  | * The Host Checker application will install if you selected **Yes** or **Always** in the previous step |
| D:\Users\Mike\Desktop\VM Snaps\Vista\Clone of Windows Vista x64 (2)-2015-02-12-12-51-01.png | * If you do not have a supported Anti-Virus application installed, or your Anti-Virus software requires an update, you will receive a warning message. Please make sure you are using a supported Anti-Virus application and that you have updated it recently. You can click the “Continue” button, but you may notice that not all applications will be available |

* If you selected “myVisteon Portal” on the login page, complete the steps below.
* If you selected “Visteon Network”, please continue with the steps on [page 11](#_Installing_Network_Connect).

|  |  |
| --- | --- |
|  | * Your credentials will be entered automatically and will take you directly to the Portal * This is the same information you used to log into G2V initially |
|  | * Once you select Continue, or if you did not have an issue with your Anti-Virus software, you will be logged into the myVisteon portal * Please note that the appearance of the portal page will vary depending on your permissions and the status of your Anti-Virus software. * When you are finished, please make sure to use the “**Sign Out**” button to end your session (this button looks like a door and is usually in the top-right corner) |

## Installing Network Connect – Windows Vista

|  |  |
| --- | --- |
|  | * Click the **Start** button in the upper right and continue to the next step |
|  | * **Network Connect** will begin to install |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Once the installation is complete, you will return to the landing page * The lock icon in the taskbar indicates that you are connected to the network |

# Starting a G2V Session – Windows 7 Users

G2V has been designed to provide remote users access to authorized resources on a private network, over a secure connection. To establish a secure connection, you must first log on to the G2V website. The URLs to connect to G2V are as follows:

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**EMEA –** [**https://g2v.eu.visteon.com**](https://g2v.eu.visteon.com)

|  |  |
| --- | --- |
|  | * Enter the URL of the G2V website as listed above * The login page will display * Enter your CDSID (only your CDSID, do not enter domain information) * Enter your Password * Select **myVisteon Portal** from the Go To list.   Click the **Sign In** button |
|  | * If you have entered an incorrect username or password, you will receive an error message * The login page will display all error messages at the bottom of the screen |
|  | * Click on the yellow bar at the top of the screen * Select **Install This Add-on for All Users on This computer…** |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * The Setup Control – Warning dialog box will appear * Selecting Always will prevent the dialog box from appearing every time you log on * Selecting Yes will allow Host Checker to proceed, but the box will appear on your next login * Selecting No will prevent Host Checker from completing and will limit your access |
|  | * The Host Checker application will install if you selected **Yes** or **Always** in the previous step |
| D:\Users\Mike\Desktop\VM Snaps\Win7\Clone of Windows 7 x64 (2)-2015-02-12-13-55-22.png | * If you do not have a supported Anti-Virus application installed, or your Anti-Virus software requires an update, you will receive a warning message. Please make sure you are using a supported Anti-Virus application and that you have updated it recently. You can click the “Continue” button, but you may notice that not all applications will be available |

* If you selected “myVisteon Portal” on the login page, complete the steps below.
* If you selected “Visteon Network”, please continue with the steps on [page 19](#_Installing_Network_Connect_2).

|  |  |
| --- | --- |
|  | * Your credentials will be entered automatically and will take you directly to the Portal * This is the same information you used to log into G2V initially |
|  | * Once you select Continue, or if you did not have an issue with your Anti-Virus software, you will be logged into the myVisteon portal * Please note that the appearance of the portal page will vary depending on your permissions and the status of your Anti-Virus software * When you are finished, please make sure to use the “**Sign Out**” button to end your session (this button looks like a door and is usually in the top-right corner) |

## Installing Network Connect – Windows 7

|  |  |
| --- | --- |
|  | * Click the **Start** button and continue to the next step |
|  | * **Network Connect** will begin to install |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Once the installation is complete, you will return to the landing page * The lock icon in the taskbar indicates that you are connected to the network * You may need to click on the arrow in the taskbar area to show the hidden icon |

# Starting a G2V Session – Windows 8 Users

G2V has been designed to provide remote users access to authorized resources on a private network, over a secure connection. To establish a secure connection, you must first log on to the G2V website. The URLs to connect to G2V are as follows:

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**EMEA –** [**https://g2v.eu.visteon.com**](https://g2v.eu.visteon.com)

|  |  |
| --- | --- |
|  | * You must launch Internet Explorer from the Desktop * Use the **Desktop** icon in the tile interface (Modern/Metro) or press the Windows key on your keyboard * Click on the **Internet Explorer** button on the task bar |
|  | * The login page has been redesigned * Enter your CDSID (only your CDSID, do not enter domain information) * Enter your Password * Select **myVisteon Portal** or **Visteon Network** * Click **Sign In** |
|  | * If you have entered an incorrect username or password, you will receive an error message * The login page will display all error messages at the bottom of the screen |
|  | * Click the **Install** button at the bottom of the page to install the Host Checker component |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Sometimes, the **Setup Control – Warning** dialog will hide behind Internet Explorer * If you see the flashing dialog in the task bar, click on it |
|  | * The Setup Control – Warning dialog box will appear even if you had selected **Always** on the previous version * Selecting **Always** will prevent the dialog box from appearing every time you log on * Selecting **Yes** will allow Host Checker to proceed, but the box will appear on your next login * Selecting **No** will prevent Host Checker from completing and will limit your access |
|  | * The Host Checker application will install if you selected **Yes** or **Always** in the previous step |
|  | * If you do not have a supported Anti-Virus application installed, or your Anti-Virus software requires an update, you will receive a warning message. Please make sure you are using a supported Anti-Virus application and that you have updated it recently. You can click the “Continue” button, but you may notice that not all applications will be available |

* If you selected “myVisteon Portal” on the login page, complete the steps below.
* If you selected “Visteon Network”, please continue with the steps on [page 29](#_Installing_Network_Connect_1).

|  |  |
| --- | --- |
|  | * Your credentials will be entered automatically and will take you directly to the Portal * This is the same information you used to log into G2V initially |
|  | * Once you select Continue, or if you did not have an issue with your Anti-Virus software, you will be logged into the myVisteon portal * Please note that the appearance of the portal page will vary depending on your permissions and the status of your Anti-Virus software. The picture left is representative of the employee view * When you are finished, please make sure to use the “**Sign Out**” button to end your session (this button looks like a door and is usually in the top-right corner) |

## Installing Network Connect – Windows 8

|  |  |
| --- | --- |
|  | * Click the **Start** button and continue to the next step |
|  | * **Network Connect** will begin to install |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |

|  |  |
| --- | --- |
|  | * Once the installation is complete, you will return to the landing page * If you do not return to the landing page, check for the lock icon in the taskbar * The lock icon in the taskbar indicates that you are connected to the network * You may need to show hidden icons (the arrow button) to see the indicator * If you do not return to the landing page, you may refresh (or press **F5** to return there, alternatively you may click the **Continue** link at the bottom of the text |

**Please Note:** If the lock icon is in your taskbar, you are connected and there are no issues with your computer. This is a known issue with Internet Explorer 11 that we are working with the vendor to resolve. You may use your applications normally while remaining on this screen as long as the lock icon has appeared. You may use the **Sign Out** icon from this screen to log off of your session, or if you choose to close this window, you may open Network Connect from the lock icon and sign out from there.

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# Starting a G2V Session – Windows 10 Users

G2V has been designed to provide remote users access to authorized resources on a private network, over a secure connection. To establish a secure connection, you must first log on to the G2V website. The URLs to connect to G2V are as follows:

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**EMEA –** [**https://g2v.eu.visteon.com**](https://g2v.eu.visteon.com)

|  |  |
| --- | --- |
|  | * You must launch Internet Explorer from the Desktop * Use the **Desktop** icon in the tile interface (Modern/Metro) ensuring it is IE and not Edge browser or press the Windows key on your keyboard * Click on the **Internet Explorer** button on the task bar |
|  | * The login page has been redesigned * Enter your CDSID (only your CDSID, do not enter domain information) * Enter your Password * Select **myVisteon Portal** or **Visteon Network** * Click **Sign In** |
|  | * If you have entered an incorrect username or password, you will receive an error message * The login page will display all error messages at the bottom of the screen |
|  | * Click the **Install** button at the bottom of the page to install the Host Checker component |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Sometimes, the **Setup Control – Warning** dialog will hide behind Internet Explorer * If you see the flashing dialog in the task bar, click on it |
|  | * The Setup Control – Warning dialog box will appear even if you had selected **Always** on the previous version * Selecting **Always** will prevent the dialog box from appearing every time you log on * Selecting **Yes** will allow Host Checker to proceed, but the box will appear on your next login * Selecting **No** will prevent Host Checker from completing and will limit your access |
|  | * The Host Checker application will install if you selected **Yes** or **Always** in the previous step |
|  | * If you do not have a supported Anti-Virus application installed, or your Anti-Virus software requires an update, you will receive a warning message. Please make sure you are using a supported Anti-Virus application and that you have updated it recently. You can click the “Continue” button, but you may notice that not all applications will be available |

* If you selected “myVisteon Portal” on the login page, complete the steps below.
* If you selected “Visteon Network”, please continue with the steps on page 40.

|  |  |
| --- | --- |
|  | * Your credentials will be entered automatically and will take you directly to the Portal * This is the same information you used to log into G2V initially |
|  | * Once you select Continue, or if you did not have an issue with your Anti-Virus software, you will be logged into the myVisteon portal * Please note that the appearance of the portal page will vary depending on your permissions and the status of your Anti-Virus software. The picture left is representative of the employee view * When you are finished, please make sure to use the “**Sign Out**” button to end your session (this button looks like a door and is usually in the top-right corner) |

## Installing Network Connect – Windows 10

|  |  |
| --- | --- |
|  | * Click the **Start** button and continue to the next step |
|  | * **Network Connect** will begin to install |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |
|  | * Setup will continue |
|  | * If you have UAC (User Account Control) enabled, this window will appear * Click on the **Yes** button |

|  |  |
| --- | --- |
|  | * Once the installation is complete, you will return to the landing page * If you do not return to the landing page, check for the lock icon in the taskbar * The lock icon in the taskbar indicates that you are connected to the network * You may need to show hidden icons (the arrow button) to see the indicator * If you do not return to the landing page, you may refresh (or press **F5** to return there, alternatively you may click the **Continue** link at the bottom of the text |

**Please Note:** If the lock icon is in your taskbar, you are connected and there are no issues with your computer. This is a known issue with Internet Explorer 11 that we are working with the vendor to resolve. You may use your applications normally while remaining on this screen as long as the lock icon has appeared. You may use the **Sign Out** icon from this screen to log off of your session, or if you choose to close this window, you may open Network Connect from the lock icon and sign out from there.

About Atos

We are leaders in digital services with pro forma annual revenue of circa € 12 billion and circa 100,000 employees in 72 countries, serving a global client base.

We strive to create the firm of the future. We believe that bringing together people, business & technology is the way forward. At Atos, we embrace this journey, striving to remain the trusted partner that delivers digital empowerment to our clients.

We are the Worldwide Information Technology Partner for the Olympic & Paralympic Games.

A Societas Europaea (SE), we are listed on the Euronext Paris market. We operate under the main brands Atos, Atos Consulting, Atos Worldgrid, Bull, Canopy, Unify and Worldline.

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