

FREQUENTLY ASKED QUESTIONS FOR CUSTOMERS

1. Why did Visteon file to reorganize under Chapter 11?

Visteon has made significant improvements to its business as a result of its three-year plan and other actions. However, with the steep decline in worldwide vehicle production, our current capital structure is not sustainable given our reduced revenue base. These filings were made to address this imbalance.

2. Is Visteon going out of business?

No. Visteon intends to continue operating throughout the Chapter 11 process. During our reorganization, we will continue to deliver quality products to our customers.

3. Does Visteon have enough cash to stay in business?

Visteon expects to fund its operations with its U.S. cash balance, cash flows from operations and a debtor-in-possession facility. Ford Motor Company has committed to providing financial support to Visteon, a preferred supplier to Ford, to ensure long-term continuity of supply. Other global customers have also expressed their support.

4. Will this impact the way you provide customers with products?

We do not expect this to impact the products we provide to you. Visteon intends to operate throughout this reorganization, including delivering on our commitments to our customers.

5. Will any Visteon plants close as a result of the Chapter 11 filing?

Visteon has no immediate plans to close any U.S. facilities and expects to operate and serve customers throughout the reorganization process. We continue to align our production resources with market conditions and customer needs.

6. Visteon completed significant restructuring over a recent three-year period. Will this slow the company's transformation?

The Chapter 11 process allows Visteon to continue its operational transformation as we address our capital structure and improve long-term competitiveness. Not only will we continue to transition our operations, we will continue investing in technology and engineering in order to provide you best-in-class products well into the future.

7. Will the Chapter 11 filing affect customer contracts?

Most of our customer contracts will be unaffected by the filing. In a few cases, we are evaluating our options, but for the most part, we plan to fulfill the terms of our existing contracts and to renew them in the normal course of business.

8. Will this impact pricing of your products?

At this time, the prices we have agreed upon are not changing. We will negotiate new contracts in the normal course of business.

9. Will our Visteon contact change as a result of the filing?

Your contact person will remain the same.

10. Will this process have any impact on your ability to obtain the materials you need to produce your products?

We have strong relationships with our suppliers and are engaging them in discussions regarding the filings and our plan to emerge from this process as a stronger company. Furthermore, under the U.S. Bankruptcy Code our suppliers are obligated to continue to honor our contracts with them under existing trade terms.

11. Will you be changing your product mix as a result of the filing?

There are no immediate plans to change our current product offering. We intend to continue to manufacture the same high-quality products as usual throughout this reorganization. We believe the Chapter 11 process will enable Visteon to continue its operational transformation as we address our capital structure and improve our long-term competitiveness in order to better serve your needs.

12. How long will the reorganization process take?

It is unclear at this point how long this reorganization will take, but we are committed to emerging from this process as quickly as possible and to keeping you informed.

13. How can customers be assured that Visteon will emerge from bankruptcy and continue to supply them with products?

We view this process as an opportunity to address our capital structure and improve our long-term competitiveness. The improvements we have made to our business have made Visteon a more focused, streamlined company with a strong geographic footprint, diversified customer base and innovative products. As a result, we are committed to emerging from this process as a strong, financially strong company, well-positioned to fulfill your needs.

14. Some other suppliers have been in Chapter 11 for several years. What makes Visteon any different? How do we know that you will emerge from this process?

We have a diversified customer base, a globally balanced manufacturing and engineering footprint, and world-class product quality. We believe those strengths, coupled with the tremendous operational improvements we have made, set Visteon apart. We're confident we will emerge from this process as a stronger company, well-positioned to compete in the global automotive industry.

15. How is this different than the action that took place in the UK?

The three facilities that comprise Visteon UK Ltd – Basildon, Belfast and Enfield – were placed into administration under the Insolvency Act 1986 in the United Kingdom. Under administration, a court-appointed administrator replaces the board of directors as the manager of the company – or, in our case, the subsidiary Visteon UK Ltd. Under the UK laws the administrator makes all operational decisions after a company is placed into administration. By contrast, filing for protection under Chapter 11 of the U.S. Bankruptcy Code allows the company's management and board of directors to continue to operate as the company reorganizes. Visteon expects to continue to work with all of its stakeholders, including our customers, in order to emerge from this process as quickly as possible as a stronger company.

16. How can I get additional information?

Further information will be posted as available on the reorganization section of our corporate Web site www.visteon.com/reorganization or you can contact your Visteon representative. Customers and other Visteon stakeholders can also contact our call center at (866) 967-0260 or (310) 751-2660